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Case Study: Factory Motor Parts



CANADA
8400 Jane Street
Suite 203, Concord, ON
Canada L4K 4L8
T 905.738.1999 / 888.527.5555
F 905.738.9919

www.jmosystems.com

Factory Motor Parts (FMP) is one of the largest distributors of aftermarket automotive parts in the United States. Hundreds of thousands of inventory items fill five warehouses, totaling over five million square feet in size. Shipping to industry leaders like General Motors, demand for accurate and timely orders is a requirement. FMP also operates over 100 stores that fill orders for jobbers.

Situation

Factory Motor Parts was burdened with a paper-based operations system prone to:

- Time lags resulting from inventory sitting on receiving docks;
- Misplaced inventory and unrecognized shortages resulting in back orders—which in turn had a negative impact on customer service;
- Errors resulting from manual data entry;
- Errors resulting from poorly-identified product resulting in incorrect shipments;
- Inventory inaccuracies and tracking problems, caused primarily by the complexities of managing a large-scale enterprise.

Solution

Executive staff at Factory Motor Parts required technology that could be seamlessly integrated into the existing Host Enterprise system without disrupting day-to-day business procedures and applications. The ideal solution would allow for a mobility-optimized warehouse that incorporated wireless technology and inventory management tools to increase productivity and efficiency across the whole enterprise.

The ideal solution was JMO's Indago™ WMS Technology.

Results

FMP's results were simple and clear:

- Greater inventory accuracy;
- Improved supply chain management;
- Superior barcode and shipment compliances;
- Reduced costs in terms of work force requirements;
- Faster delivery times as a result of pre-printed driver manifests.

Indago™ is highly flexible and scalable, designed to meet the business objectives of any enterprise.

"After implementing the
Indago Warehouse
Management System
from JMO, we found that
2 receivers were able to
do the work of 4

*and that 7 stockers were doing the work of 12, dramatically
reducing errors."*

Gordy Fredrickson, Information Systems
Factory Motor Parts